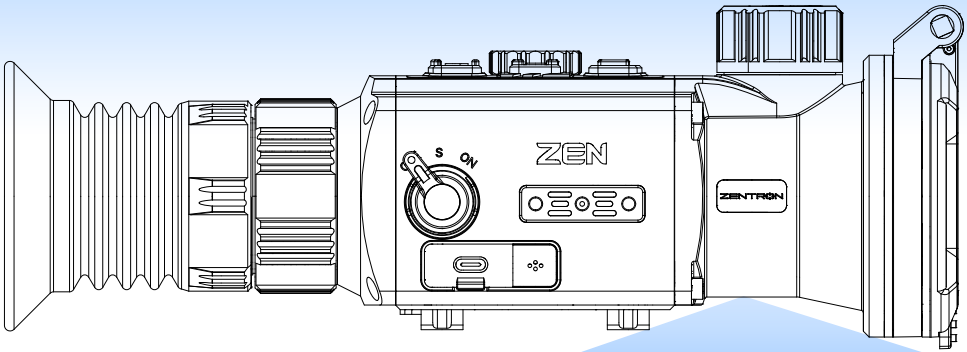
ZENTRON

Thermal imaging device

ZEN Q Series

User Manual



FCC ID:2BGU2-ZENC50
FCC ID:2BGU2-ZENC35
FCC ID:2BVLG-ZEN-C50R

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1. Important Safety Information

1.1 Environmental Warnings

- Do not point the device at the sun, laser beams, or other intense light sources. Direct exposure may damage the infrared detector.
- Operating temperature: -20°C to +50°C
- Do not store at extreme temperatures.
- When used in extremely cold environments, the battery life of the device will be reduced. This is normal and does not indicate a malfunction of the device.

1.2 Ergonomics and Handling

- Take breaks during extended use to avoid fatigue.
- Keep out of reach of children – small parts may be hazardous.
- After using the device, please close the lens cover of the device to prevent sharp objects from scratching the lens of the device.
- Disassembling or repairing equipment through unofficial channels will invalidate the repair policy.

1.3 Battery and Charging Safety

- Use only manufacturer-approved 18350 batteries.
- Do not reverse battery polarity.
- Only charge between 0°C and 50°C.
- Never leave batteries unattended during charging.
- When the device is idle for a long time, the battery should be removed.
- Do not use 18350 batteries with USB charging interface, as it will damage the device charging compartment.

2. Specifications

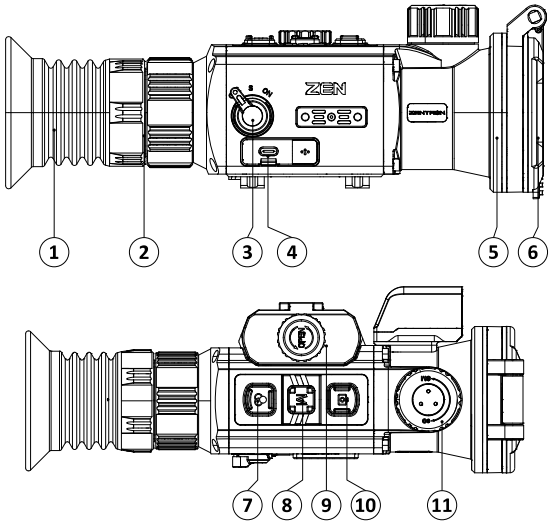
ZEN Series	Q50R	Q635R	Q35R
Detector Type	VOx Uncooled		
Resolution	640 × 512		384 × 288
Pixel Size	12 μm		
Frame Rate	50 Hz		
Spectral Range	8 to 14 μm		
NETD	≤ 18 mK	20 mK	
Optics			
Objective Lens	50 mm f/1.0	35 mm f/1.0	
Field of View	8.7°(H) × 7°(V)	12.5°(H) × 10°(V)	7.5°(H) × 5.6°(V)
Close-up Range	8 m	5 m	
Detection Range	2600 m	1800 m	
Optical Magnification	3.2×	2.3×	3×
Safety Class for Laser	Class 1		
Wavelength	905 nm		
Max. Measuring Range	2000 m	1100 m (Daytime) 1500 m (Nighttime)	
Measurement Accuracy (D in m)	≤±0.5 m (≤80 m) ±1 m (≤1000 m) ≤±(0.2+0.0015D)m (>1000 m)	≤±1 m (≤300 m) ≤±2 m (>300 m)	
Min. Measuring Range	5 m		
E-Zoom	3.2 to 25.6×	2.3 to 18.4×	3.0 to 24.0×

ZEN Series	Q50R	Q635R	Q35R
Display & Digital Features			
Palettes	White / Black / White highlight / Cold green / Green white...		
Reticle Types	8		
Reticle Colors	6 (5 colors, 1 auto)		
Wi-Fi/Bluetooth/Mic	Support		
Built-in Memory	64 GB	32 GB	
PiP	×2 / ×4 / ×8		
Eye Relief	2.05 in		
Diopter Range	-5 to +5		
Display Type	OLED		
Display Resolution	1920 × 1080		
Power, Build & Environment			
Battery	2 × 18350		
Max. Battery Life	6 hours		7 hours
USB Interface	Type-C		
Size	6.2 × 2.55 × 2.91 in	5.9 × 2.55 × 2.48 in	
Weight	16.71 oz	15.69 oz	
Housing Material	Magnesium		
Protection Level	IP67		
Operating Temp	-4°F to 122°F		
Storage Temp	-40°F to 122°F		
Max. Recoil	1200 g		

3. Features

- High-sensitivity thermal sensor
- AMOLED display with adjustable brightness
- Picture-in-Picture mode
- Multiple thermal palettes
- Built-in microphone and video recorder
- Prerecord
- Multiple zero profiles
- Pixel correction utility
- Wi-Fi & Bluetooth enabled

4. Components and Controls

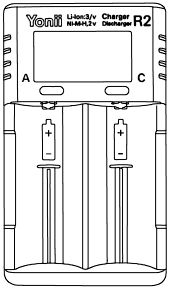


No.	Component
1	Eyeshade
2	Diopter adjustment handwheel
3	Power switch
4	USB-C port
5	Objective lens
6	Lens cap
7	Zoom button
8	Menu button
9	Battery cover
10	Capture button
11	Lens focus knob

5. Button Operation

Q Series		
	OFF: Off S: Standby ON: Power on / Wake up	
Button	**Short Press**	**Long Press**
M	Quick menu	Main menu
	Measuring distance	Zoom
	Take a picture	Start/stop recording video
 + M	-	NUC
Button	**Double Press**	
	PIP On / Off	
	Switch palettes	

6. Battery Charging Instructions



Compatible Battery:

Supports only 18350 lithium-ion rechargeable batteries.

Charging Steps:

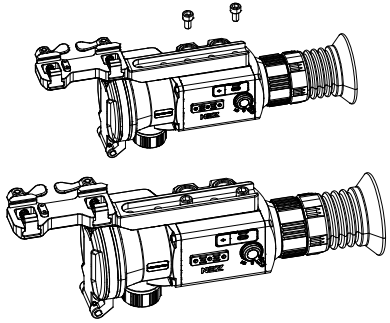
- Insert Batteries: Place the 18350 batteries into the charger, matching the correct polarity (+/−) as indicated.
- Power On: Connect the charger to a USB power source using the included USB-C cable.
- Fast Charging: Use buttons A and C to enable fast charging mode.
- Monitor Charging: Charging status and battery level are displayed on the LCD screen. The screen shows real-time voltage, charging progress, and battery condition.

- **Important Notes:**
- Do not reverse battery polarity.
- Do not use 18350 batteries with a built-in USB port.
- Only charge between 0°C and 50°C.
- Remove batteries when not in use for extended periods.
- Avoid overcharging or leaving the charger unattended.

7. Installation

Installation Method 1:

Mount the device onto the rail. Before starting, please clean the base of the device and the rail with a lint-free cloth.



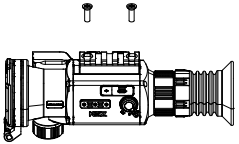
- Align the mounting holes on the device and the rail.
- Insert and tighten the screws.
- Tighten the screws to secure the rail to the device.

Installation Method 2:

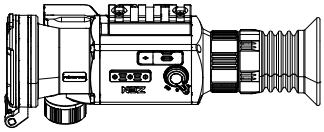
Before starting, please clean the base of the device and the ZEN Q Series Mount with a lint-free cloth.

The ZEN Q Series Mount is available in two size options: 1.5 inches and 1.7 inches. Their part numbers are ZT-AC0215 and ZT-AC0217, respectively.

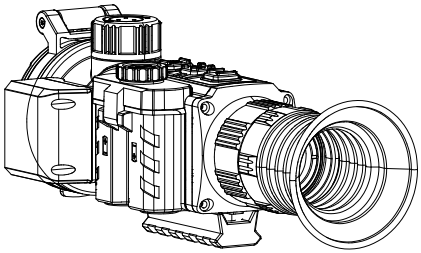
The part number for the Quick Release Mounts is ZT-AC02.



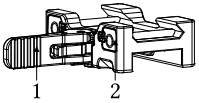
- Align the mounting holes on the device and the ZEN Q Series Mount.

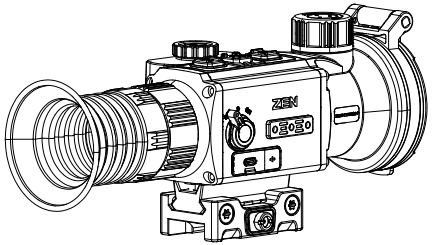


- Insert and tighten the screws.



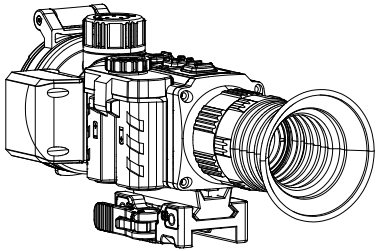
- Mount the device onto the Quick Release Mounts and close the latch.



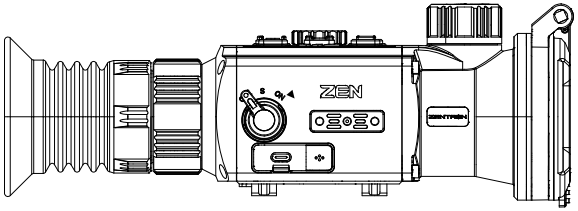


- Tighten the screws.

The final result is shown in the image below:



8. Startup & Standby



Powering On:

- Set the power switch to ON to turn on the device.

Powering Off:

- Set the power switch to OFF to turn off the device.

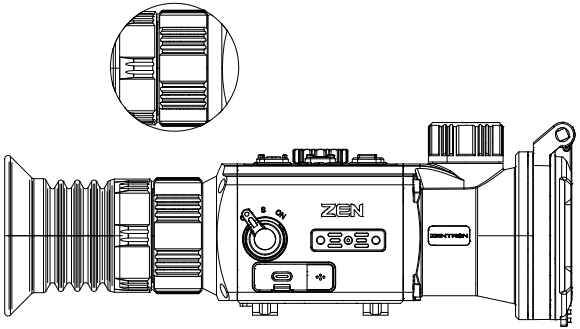
Standby Mode:

- Set S for standby; return to ON to wake.
- Auto Sleep: select 3–10 min in menu settings, or Always On to disable automatic sleep.

9. Focusing

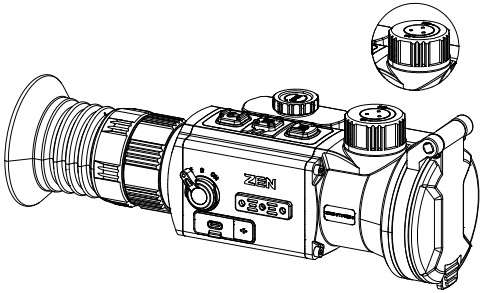
Diopter Adjustment:

- Rotate eyepiece until UI elements are sharp.



Objective Lens Focus:

- Rotate lens ring until target object appears clear. If the target distance changes, refocus accordingly.

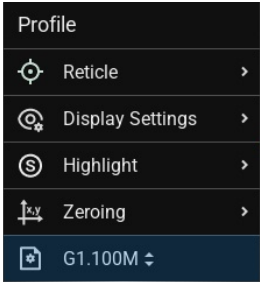


10. Status Bar Overview



NO.	Description
1	NUC mode / countdown
2	Electronic compass
3	Zeroing profile
4	Zoom
5	Wi-Fi
6	Bluetooth
7	Scene mode
8	Time
9	Power supply (Battery / USB)

11. Zeroing



ZEN Q series feature to use the “Freeze” zeroing method. The detailed steps are as follows:

- In the main menu screen, choose a profile.
- Select the zeroing function to enter the zeroing screen and the coordinate position of the reticle (X axis, Y axis) is displayed in the centre of the screen.
- Set Up a Stable Shooting Position: Find a stable shooting position, such as a shooting bench or sandbags, to rest their rifle on. Consistency is key for accuracy.
- Fire a Shot: Fire a single shot at their chosen target. Aim for the centre.
- If the bullet hole and the aiming point (the centre point of the reticle) do not match with each other, keep the aiming position still. Do not move their reticle.
- Make sure the centre of their reticle is on the aiming point. Then Press ‘freeze’ to make the screen frozen.
- Press the menu button to toggle between the x and y axes, then use the up and down buttons to align the crosshair with the bullet hole from their shot.
- Press and hold the menu button again to exit the main menu and save the setting.
- Shoot Again: Fire another shot at the same target after adjusting.
- Confirm Zero: Once they consistently hit the target at their desired distance, their thermal scope is zeroed. Confirm this by shooting a few more rounds to ensure consistency.

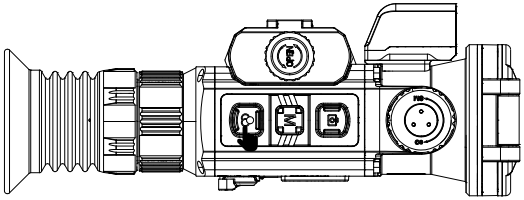
12. Calibration

Calibration (NUC, Non-Uniformity Correction) refreshes the thermal image and helps maintain a consistent view. Select NUC Shutter from the main menu to choose automatic or user-triggered calibration.

- Auto: the device calibrates the image automatically during use.
- Manual: long press Zoom + Menu together when an image refresh is needed.
- External: close the lens cap, then press Zoom + Menu together.

13. Digital Zoom

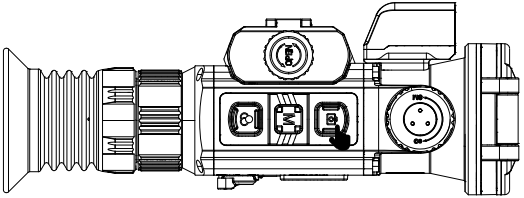
Hold Zoom to change magnification.



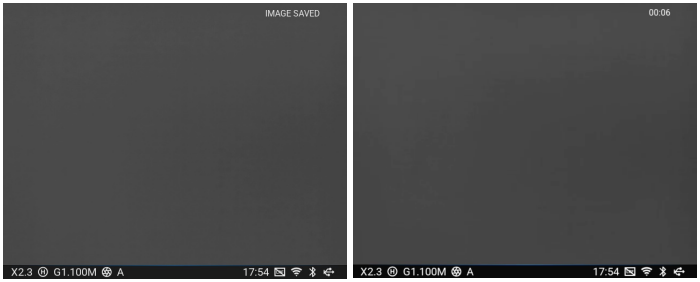
- Digital zoom varies by model; see Specifications.

Zoom affects both the main view and PIP window.

14. Photographing & Video Recording



Short press Capture to save a photo. IMAGE SAVED confirms that the image has been stored in the internal memory.



Long press Capture to start recording. The on-screen timer indicates that recording is active; long press Capture again to stop.

RAV automatically records the moments before and after a recoil event. Use Prerecord to configure the recording settings. Photos and videos are saved in the internal 32GB/64GB memory.

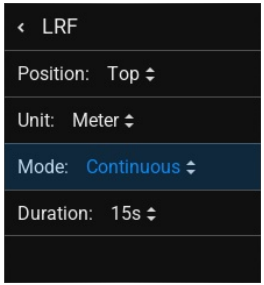
15. Measure Distance

The device has an integrated LRF module, which can be used to measure the distance to a target. When measuring distance, please hold the device steady and avoid shaking to ensure measurement accuracy.

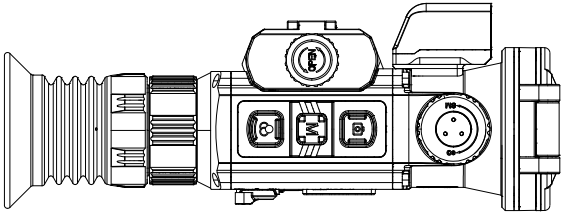
This feature provides two distance measurement modes: Continuous and Single. The operation differs depending on the selected mode. You can switch modes via Main Menu > Advanced Settings > LRF.

Warning: Laser radiation emitted by this device can cause eye injuries, skin burns, or ignite flammable materials. Ensure no person or flammable material is positioned in front of the laser lens before activating the laser ranging function.

The device's battery is below 5%, LRF will be automatically disabled.



- Position: Top / Mid selects where ranging information appears.
- Unit: Meter / Yard displays distance in metres (m) or yards (yd).
- Mode: Single takes one reading; Continuous updates readings during measurement.
- Duration: 15 / 30 / 45 / 60 sec sets the continuous measurement time.



- Continuous: Short press the Zoom button to start measuring. The device will perform continuous measurements for a preset duration and then stop automatically. You can also stop it early by short pressing the Zoom button again.



- Single: Short press the Zoom button to perform a single distance measurement each time.

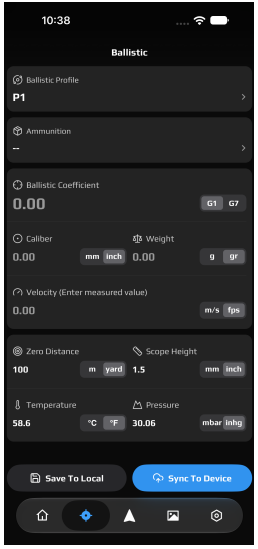
16. Ballistic Calculation

Before using this function, please note the following two points:

1. Ensure that the rangefinding function is working properly. For detailed instructions on how to use the rangefinder, please refer to the previous section.

2. Ballistic calculation parameters must be configured in the ZEN LINK App. The specific steps are as follows:

• Open ZEN LINK and tap the Ballistic tab in the bottom navigation bar.

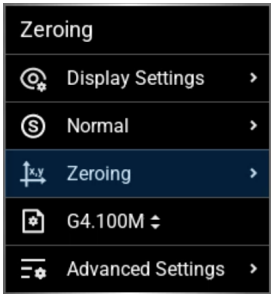


• Select Ballistic Profile and Ammunition. Check values and units; Save To Local stores the profile in the App.

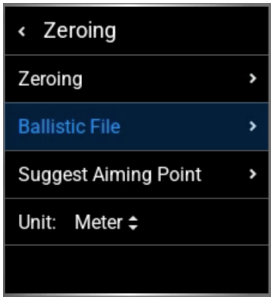
• Tap Sync To Device while connected to send the profile to the device. Save To Local only saves in the App. After changes, reconnect in ZEN LINK and tap Sync To Device again.

• Open the device's main menu to view or switch Ballistic Profiles under the Ballistic Calculation menu.

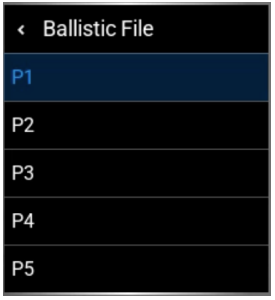
Step 1



Step 2



Step 3



Step 4



Once the above setup is complete, you can begin using the Ballistic Calculation function. The steps are as follows:

• Aim at a distant target. This function does not work at close range.



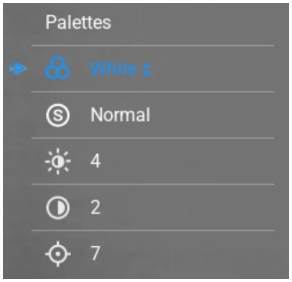
- Short press the Zoom button to start rangefinding. After a brief moment, a marker “X” will appear in the reticle.
- Align the “X” marker in the reticle with the target.
- Short press the Zoom button again to turn off the rangefinding and ballistic calculation functions.

➢ Suggest Aiming Point



Displays the calculated bullet-drop correction and suggested hold point after rangefinding. Turn the function on, then select the sight units, impact units, and display style as needed.

17. Quick Menu



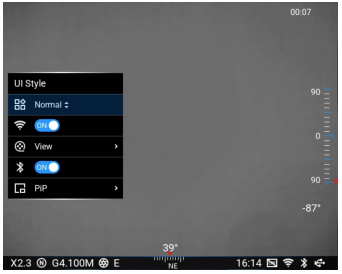
Short press Menu to open. Use Zoom/Capture to navigate, Menu to change an item, and long press Menu to save and exit.

- Palettes: selects the thermal image colours.
- Scene Mode: selects an enabled image preset.
- Screen Brightness: 1–15 adjusts display brightness.
- Contrast: 1–5 adjusts image contrast.
- Reticle: selects the aiming reticle.

18. Main Menu

Long press Menu to open the Main Menu. Use Zoom/Capture to navigate and short press Menu to select or change an item. Long press Menu to save and return to the previous level.

➢ UI Style



- Normal: shows several menu items with standard text and icons.
- Easy: shows one menu item with larger text and icons.

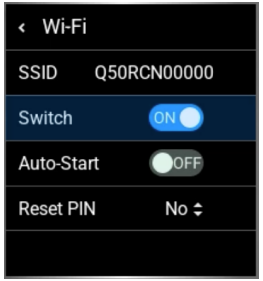
➢ Bluetooth

- Bluetooth: On / Off enables pairing with compatible accessories, such as a rangefinder or remote. The connection status appears once paired.

➢ View

Browse saved photos and videos in the thumbnail grid, grouped by month.

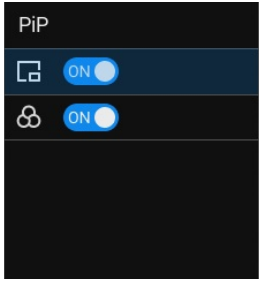
➢ Wi-Fi



Main Menu > Wi-Fi: On / Off.
Options: Advanced Settings > Wi-Fi.

- Switch: On / Off enables Wi-Fi for App control, live view, media and firmware transfer.
- SSID: the network name to select on your phone.
- Auto-Start: On / Off controls automatic Wi-Fi activation.
- Reset PIN: restores the default password, 12345678.

➢ PiP (Picture in Picture)



- PIP: On shows a magnified window above the main view; Off hides it. Double press Capture to toggle PIP. Digital zoom applies to both views.
- Dual Palettes: On allows different palettes in the main view and PIP; Off uses the same palette.

➢ Reticle

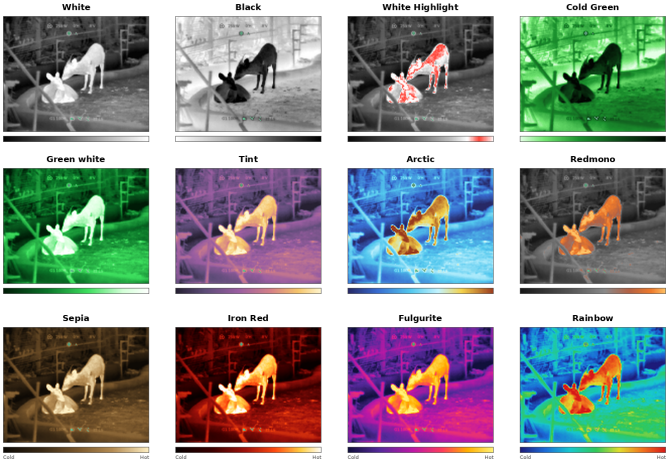


- Style: selects the reticle shape.
- Color: selects the reticle colour.

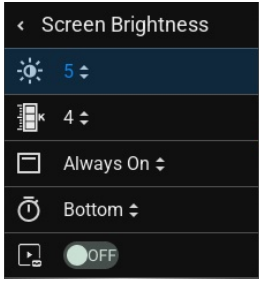
➢ Palettes

Switch palettes in the Quick Menu or Main Menu. The Main Menu also lets you choose which palettes are available in the Quick Menu.

- Palettes: White / Black / White Highlight / Cold Green / Green white / Tint / Arctic / Redmono / Sepia / Iron Red / Fulgurite / Rainbow.

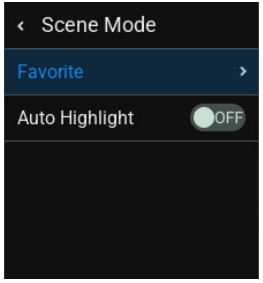


➢ Display Settings



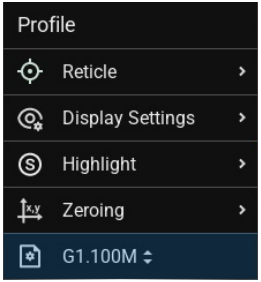
- Screen Brightness: 1–15 adjusts display brightness.
- Color Temperature: 1–5 adjusts the screen tone.
- Status Bar: Auto hide hides status information; Always On keeps it visible.
- Countdown: Bottom / Mid selects the countdown position.
- Record Watermark: On / Off shows or hides the video watermark.

➢ Scene Mode



- Mode: Normal / Highlight / Enhance selects the image preset.
- Favorite: selects the presets available in the Quick Menu.
- Auto Highlight: On / Off switches to Highlight after a shot.

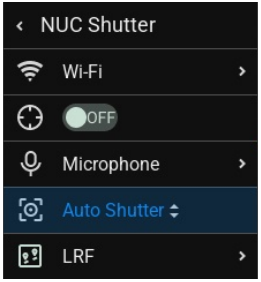
➢ Profile



- Profile: G1–G10 selects the zeroing profile. Rename profiles in the connected App.

G1.100M shows the current profile and zeroing distance.

➢ NUC Shutter

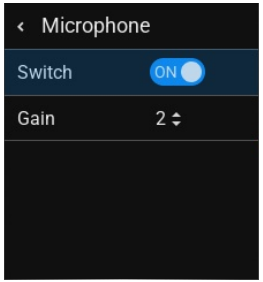


- Auto (A): calibrates the thermal image automatically.
- Manual (M): long press Zoom and Menu together when an image refresh is needed.
- External (E): close the lens cap, then use the same buttons as Manual.

➢ Hot Tracking

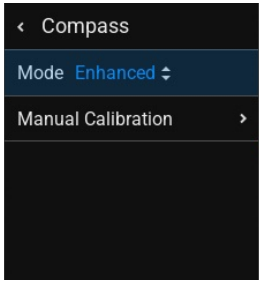
- Hot Tracking: On / Off shows or hides a frame around the hottest point.

➢ MIC

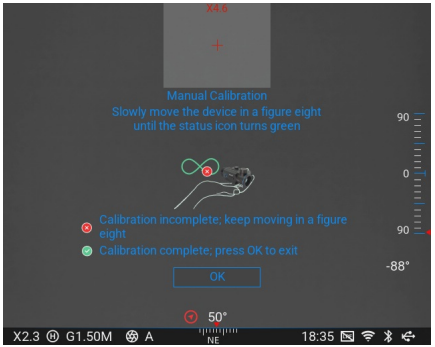


- Switch: On records ambient audio; Off records silent video.
- Gain: 0–5 adjusts the audio recording level.

➢ Compass

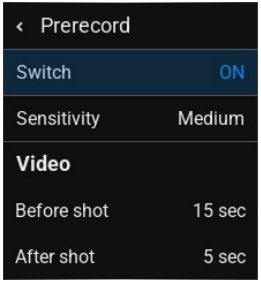


- Mode: Off hides the compass; Simple / Enhanced selects the direction display. Select Manual Calibration to recalibrate.



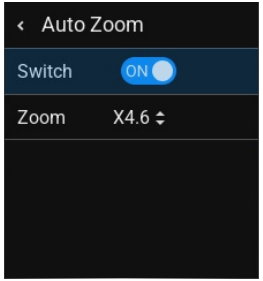
Move the device slowly in a figure eight until the status icon turns green. If it remains red, continue the movement. Green indicates completion; select OK to exit.

➢ Prerecord



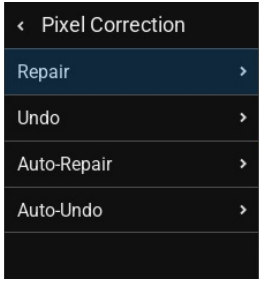
- Switch: On / Off enables recoil-triggered capture.
- Sensitivity: Low / Medium / High sets trigger sensitivity.
- Video: Before shot and After shot set recording times.
- Image: After shot sets delay; Interval sets spacing; count sets quantity.

➢ Auto Zoom

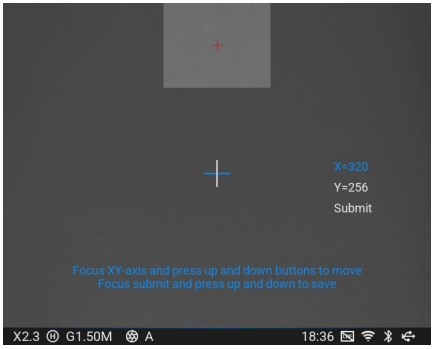


- Switch: On / Off enables Auto Zoom.
- Zoom: sets the magnification restored when an impact is detected.

➢ Pixel Correction



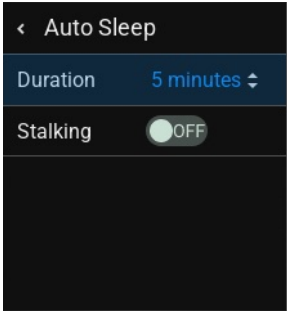
- Repair / Undo: manually corrects a pixel or cancels a correction.
- Auto-Repair / Auto-Undo: automatic correction commands.

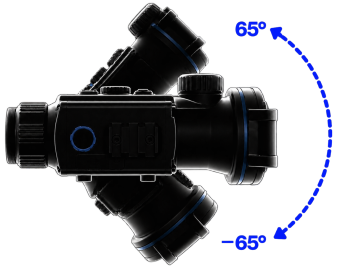


Select Pixel Correction > Repair. Short press Menu to switch between the X and Y axes, then use Zoom/Capture to position the cursor on the defective pixel.

Select Submit and press a navigation button to save the correction. Repeat for other defective pixels as needed; long press Menu to exit.

➢ Auto Sleep





- Duration: Always On disables auto sleep; 3–10 min sets the idle timeout.
- Stalking: On / Off enables angle-based screen sleep and wake. The device stays powered on.

➢ Time/Date

- Time/Date: sets year, month, day, hour, minute and second for the clock and file names.

➢ Language

- Language: English / Deutsch / Italiano / Čeština / Magyar / Español / Français selects the interface language.

➢ Reset Settings

Restore the default settings without deleting saved media. Confirmation is required.

➢ Erase Media

Delete all saved photos and videos. Copy any files you need to keep before confirming.

➢ About

View the firmware version, serial number and hardware ID.

19. Connecting to ZEN LINK App

Download ZEN LINK from the App Store (iOS) or Google Play (Android), using the codes below.





Use ZEN LINK 4.0 or later. The automatic connection workflow usually requires device firmware 2.0 or later; check the firmware version in About and update if needed.

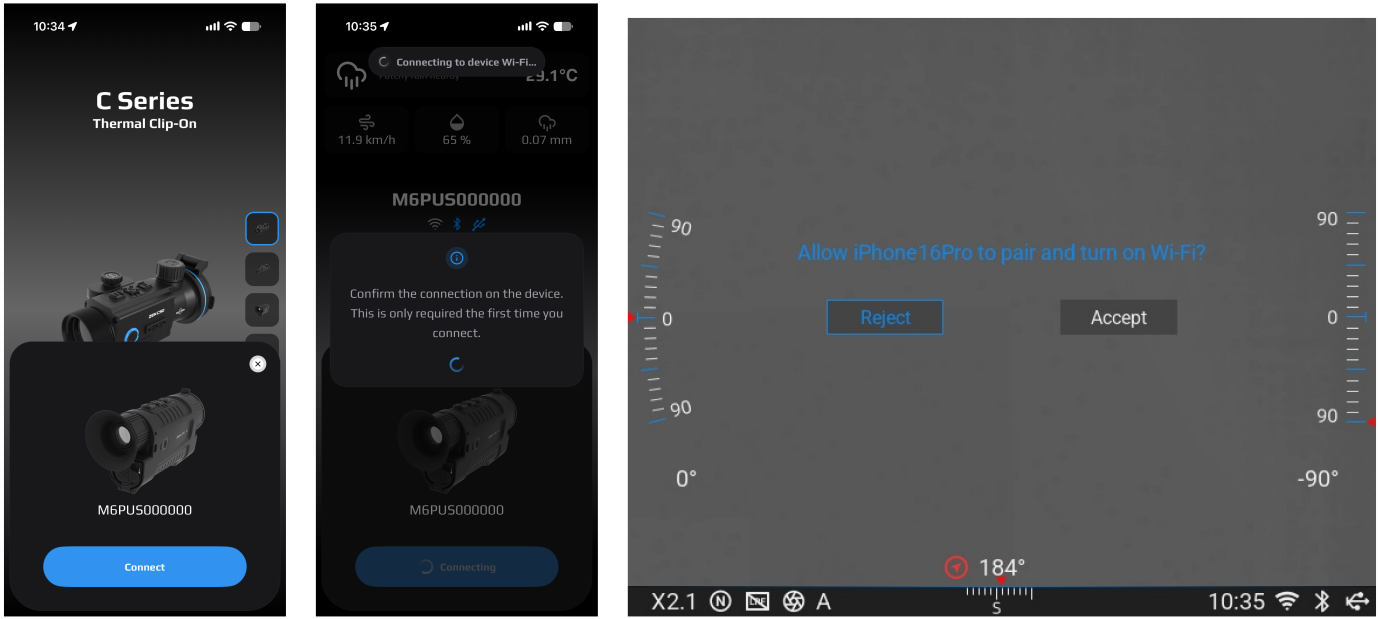
The screenshots and diagrams show example devices. Your device name, model and SSID may differ.

Automatic connection

1. Power on the device and enable its Bluetooth. Enable Bluetooth on the phone, open ZEN LINK and keep the phone near the device. When the device card appears, check the device name and tap Connect. Allow the requested Bluetooth and local-network permissions.

2. On the first connection, the App asks you to confirm on the device. Keep both devices on and follow the prompt on the thermal device. This confirmation is required only for the first connection.

1 2 3



3. Select Accept on the device to allow the phone connection. The App then completes the connection; allow the phone to join the device Wi-Fi when prompted and wait for the connected state.

After connecting, tap Live for the real-time image or Storage for saved media. Previously confirmed devices do not need the first-time confirmation again. Keep Bluetooth enabled for discovery on later use.

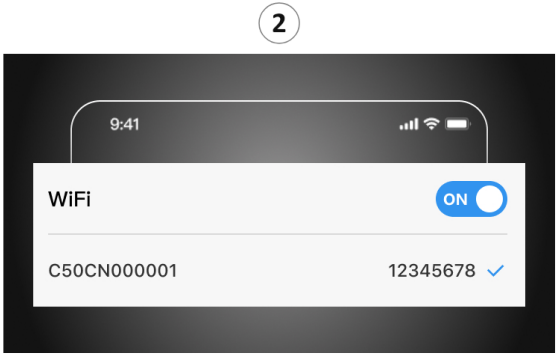
Manual device connection

If no device card appears, tap Find devices in the App to search again, select your device and tap Connect. Complete the first-time Accept confirmation if requested. You can also connect through the phone Wi-Fi settings as follows.

1. Turn Wi-Fi on in Main Menu > Wi-Fi. Open Advanced Settings > Wi-Fi to check the SSID and configure other options. Follow the device controls described in Main Menu; the illustration shows an example C-series device.

2. On the phone, open Wi-Fi settings, select the matching device SSID and enter the default password, 12345678. If you have changed it, use your current password. Return to ZEN LINK, select the connected device and tap Live or Storage.





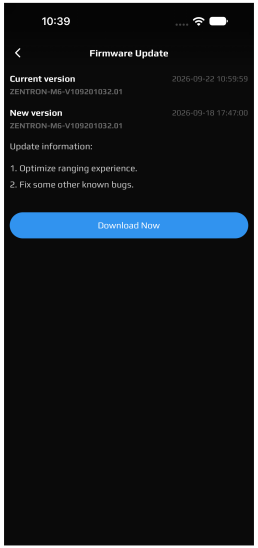
20. Firmware Upgrade

1



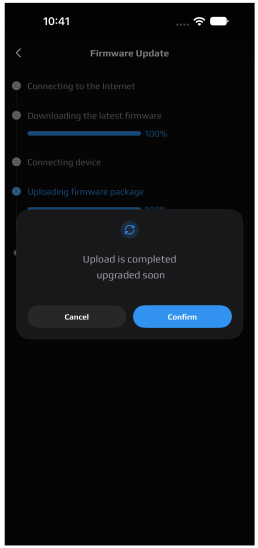
1. Connect the device to ZEN LINK using the automatic or manual method above. On the device card, tap New firmware when an update is available.

2



2. Check Current version, New version and Update information, then tap Download Now. The phone needs Internet access for the download. Follow the App prompts to connect to the device Wi-Fi and upload the firmware package.

3



3. When the upload is complete, tap Confirm to install. Keep the device powered on and wait for it to restart. Check the installed firmware version in the device About menu.

- Device will automatically restart and apply updates.

Important: Do not disconnect during upgrade. Ensure battery >50% or connect external power.

21. File Transfer to PC

Power on the device and connect it to your computer using a USB-C data cable. Open the device storage, select the folder for the recording date, and copy photos (.jpg) and videos (.mp4) to your computer.

On macOS, install and open OpenMTP to access the device storage:

https://openmtp.ganeshrvel.com/

File names:

- image_YYYY_MM_DD_HH_mm_ss.jpg
- video_YYYY_MM_DD_HH_mm_ss_auto.mp4
- video_YYYY_MM_DD_HH_mm_ss_manual.mp4

YYYY_MM_DD_HH_mm_ss: year, month, day, hour, minute and second.

auto.mp4: video recorded automatically by Prerecord.

manual.mp4: video recorded manually.

22. Maintenance & Cleaning

- Lens: Use provided microfibre cloth. Do not use alcohol or coarse material.
- Body: Wipe with soft damp cloth. Avoid solvents.
- Storage: Keep dry, store in provided bag.
- Charging Port: Avoid dust buildup.
- Battery: Charge every 3 months during long-term storage. Avoid full depletion.

23. Troubleshooting (FAQ)

Issue	Possible Cause / Solution
Device won't turn on	Check battery orientation / charge level
Wi-Fi not visible	Ensure Wi-Fi is enabled in main menu
App fails to connect	Forget Wi-Fi, reconnect / Restart device
Image is blurry	Adjust lens focus / Eyepiece diopter
Reticle is misaligned	Perform zeroing again / Reset profile
Video not recording	Ensure sufficient storage space
Battery drains fast	Enable Auto Sleep, disable Wi-Fi and Bluetooth

24. Legal & Compliance

FCC ID: 2BGU2-ZENC50

FCC ID: 2BGU2-ZENC35

FCC ID: 2BVLG-ZEN-C50R

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

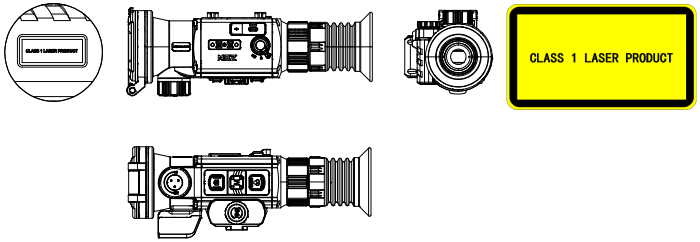
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. Use only the supplied antenna.

25. Caution

- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



- Laser safety levels are classified according to IEC 60825-1: 2014.
- The laser module information is as follows :
- Wavelength: 905nm
- Maximum single pulse energy: 0
- Laser safety level: Class 1
- Pulse width: 0
- Repetition frequency: 1-5 Hz
- Note: Semiconductor laser, without Maximum single pulse energy and Pulse width parameters.

26. Regulatory Information

EU Conformity Statement This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the 2011/65/EU and its amendment directive 2015/863/EU. Frequency Bands and Power (for CE) The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows: Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz), 20 dBm

Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

27. Contact & Support

For technical support, warranty service or product inquiries:

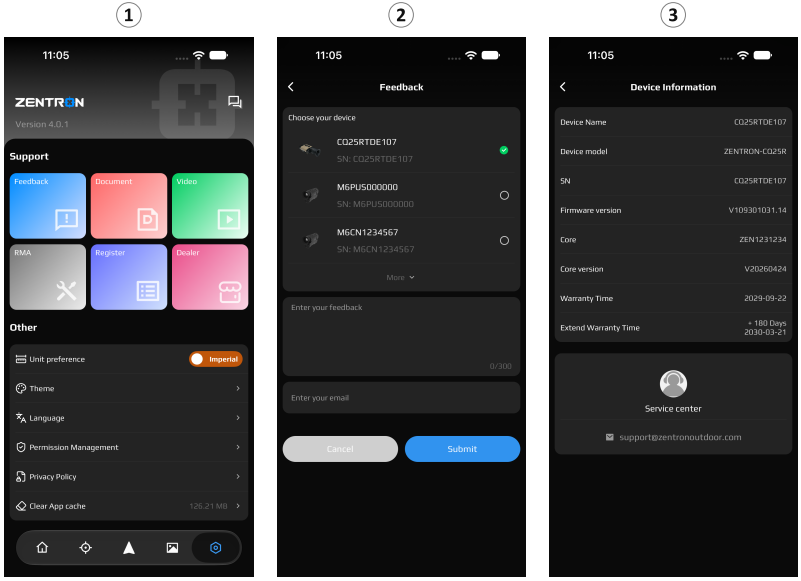
- Website: zentronoutdoor.com
- Email: info@zentronoutdoor.com

1. Open ZEN LINK and tap the About tab in the bottom navigation bar. Under Support, choose Feedback.

2. Select the correct device, describe the issue or suggestion, enter your email and tap Submit. Include the model, serial number and firmware version to help us identify the device.

3. For device details, open its card and choose More > Device information. This page shows the model, SN, firmware and core versions, and available warranty or service-centre information.

Our technical support team responds within 24 hours.



ZENTRON

info@zentronoutdoor.com

zentronoutdoor.com

V2.0.0 | EN